Service Manual & Parts List

for Models

9182 9183
9162 9163
982  983
962  963

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Read this manual carefully and become thoroughly acquainted with its contents before servicing this refrigerator.

**NOTICE:**

This appliance is not approved for use as a free-standing refrigerator or for marine applications. This appliance is equipped for LP gas and cannot be converted to any other fuels (natural gas, butane, etc.).

Be alert to a potential Safety Hazard when the Safety Alert Symbol ❖ appears on your refrigerator or in this manual. Also, be alert to the shaded areas in this manual; they contain important safety and performance information.

A signal word (i.e., Danger, Warning, Caution) accompanying the Safety Alert Symbol identifies the severity of the Safety Hazard. Review the safety symbols and signal words below. Carefully read their descriptions to understand their meaning. They are for your safety.

- **DANGER** indicates the presence of a hazard that will cause severe personal injury, death, or substantial property damage if ignored.
- **WARNING** indicates the presence of a hazard that can cause severe personal injury, death, or substantial property damage if ignored.
- **CAUTION** indicates the presence of a hazard that will or can cause a minor personal injury or substantial property damage if ignored.

Always apply the following safety precautions when servicing this refrigerator. Failure to follow these precautions can result in substantial property damage, severe personal injury, or death.

- Improper installation, adjustment, alteration, unauthorized or improper servicing and maintenance of this refrigerator can cause severe personal injury, property damage, or both.
- This refrigerator must be used in the manner for which it was designed. Refer to the "Operator’s Guide" and "Installation Requirements" manuals for refrigerator’s intended use and installation.
- Keep refrigerator and surrounding area clean. Never store combustible materials at rear of refrigerator. Storing combustible materials at rear of refrigerator not only creates a safety hazard, but also inhibits air flow to the cooling system, reducing cooling efficiency.
- Keep liquids away from electrical connections. Many liquids are electrically conductive and can cause arcing or fires.
- Propane gas can cause an explosion that may result in property damage, personal injury, or death. Use extreme care when working with or near a propane gas system. Do not smoke or create sparks. Do not use an open flame to check supply piping and fittings for leaks.
- To prevent gas leaks and damage to gas supply lines and fittings, use two wrenches when connecting or disconnecting gas fittings.
- The 120 volt AC circuit must be properly grounded. Never cut or remove round grounding prong from refrigerator’s AC power cord. Do not use a two-prong adapter. Do not use an extension cord.
- To prevent short circuits, connect positive DC supply lead to refrigerator before attaching ground lead.
- Always replace a blown fuse with a fuse of same ampere rating. A circuit overload can result in an electrical fire if undersized wires or improperly sized fuses are used. To prevent a possible electrical fire, follow Norcold’s wire and fuse size specifications and any applicable state, local, or national codes.
- Always disconnect both AC and DC power sources from refrigerator when performing routine maintenance.
- Keep liquids away from electrical connections. Many liquids are electrically conductive and can cause serious arcing damage and fires.
- Cooling unit contents under pressure. Leaking cooling unit contents can cause severe burns to eyes and skin, and can ignite and burn with an intense flame. The cooling unit contains sodium chromate. Inhalation of certain chromium compounds can cause cancer. Do not attempt to repair or to recharge a defective cooling unit. Do not bend, drop, drill, weld, manipulate, or hammer the cooling unit.
• This refrigerator has sharp edges and corners at the rear. Use care when working on this refrigerator. To prevent cuts or abrasions, wear cut resistant gloves.

• Surfaces at rear of refrigerator are extremely hot. Contact with these surfaces can result in minor burns. Turn refrigerator off for several hours before attempting to move or service refrigerator.

• To prevent child entrapment, limit access to the refrigerator and insure all wire shelf retainers are securely fastened. Always remove the doors before disposing of any refrigerator.

Introduction

To thoroughly understand the 900/9100 series refrigerator, review "Installation Requirements" and "Operator's Guide".

Purpose

This manual provides service information for Norcold's 900/9100 series refrigerators. This is a service guide for the experienced repair technician, and covers diagnostic procedures, trouble shooting, and repair procedures. It is recommended that repair technicians be knowledgeable with the function of an absorption refrigerator and have a basic understanding of propane and electrical systems.

Read all service procedures, cautions, and warnings before servicing refrigerator. It is critical that the refrigerator installation is in accordance with Norcold's recommended procedures, which are in compliance with standards for RV installations (see "Installation Requirements" manual). The areas which are crucial to the user's safety and refrigerator performance include removal of the products of combustion, isolation of living space of vehicle from the combustion system of refrigerator, removal of excess heat from the generator area of refrigerator's cooling system, and removal of heat that is extracted from the refrigerator cabinet (review the "Installation Requirements" manual).

Parts

Always use genuine Norcold replacement parts when servicing the refrigerator. Generic replacement parts may look similar but do not meet Norcold quality and performance specifications. Only genuine Norcold replacement parts have been proven to provide reliable, safe operation and performance. Order genuine replacement parts through your local Norcold parts distributor.

Technical Support

This manual is intended to provide the repair technician with all necessary information for successful service of the refrigerator. If after referring to this manual the problem has not been resolved, technical service is available at 1-800-543-1219.
## Specifications

<table>
<thead>
<tr>
<th>MODEL</th>
<th>982 &amp; 9182</th>
<th>983 &amp; 9183</th>
<th>962 &amp; 9162</th>
<th>963 &amp; 9163</th>
</tr>
</thead>
<tbody>
<tr>
<td>Storage Volume</td>
<td>cu. ft.</td>
<td>7.5</td>
<td>7.5</td>
<td>6.3</td>
</tr>
<tr>
<td>Cut-Out Dimensions</td>
<td>in.</td>
<td>23 1/2 x 59 7/8 x 24</td>
<td>23 1/2 x 59 7/8 x 24</td>
<td>23 1/2 x 52 7/8 x 24</td>
</tr>
<tr>
<td>Certified Vent Kit</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Kit No. 3</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Venting &amp; Installation</td>
<td>Certified Installation Requires; Vent Kit No. 3 installed without modification, Unobstructed air flow across the refrigerator’s cooling system, Clearances between the refrigerator and any adjacent surface Top 0&quot;- 1/4&quot; Sides 0&quot;-1/2&quot; Rear 0&quot;-1&quot; Bottom 0&quot;</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Door Panel Dimensions (Inches)</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Upper Door H x W</td>
<td>14 17/32 x 21 19/32</td>
<td>14 17/32 x 21 19/32</td>
<td>14 17/32 x 21 19/32</td>
<td>14 17/32 x 21 19/32</td>
</tr>
<tr>
<td>Lower Door H x W</td>
<td>38 5/8 x 21 19/32</td>
<td>38 5/8 x 21 19/32</td>
<td>31 5/8 x 21 19/32</td>
<td>31 5/8 x 21 19/32</td>
</tr>
<tr>
<td>Thickness = 3/16&quot;</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

## Supply Voltage Requirements

<table>
<thead>
<tr>
<th></th>
<th>DC</th>
<th>AC</th>
</tr>
</thead>
<tbody>
<tr>
<td>DC</td>
<td>15.4 Max.-10.5 Min.</td>
<td>132 Max.-108 Min.</td>
</tr>
<tr>
<td>AC</td>
<td>15.4 Max.-11.5 Min.</td>
<td>132 Max.-108 Min.</td>
</tr>
</tbody>
</table>

## Operating Requirements

### LP Gas Operation

12 volt DC is required to operate and maintain the operating controls. 12 volts are needed to operate the interior light, moisture reduction heater, and the gas ignition circuit. LP (Propane) Gas at supply pressure of 11" Water Column needed for LP GAS operation.

<table>
<thead>
<tr>
<th>Orifice</th>
<th>.0155 Orifice</th>
<th>.0155 Orifice</th>
<th>.015 Orifice</th>
<th>.015 Orifice</th>
</tr>
</thead>
</table>

### AC Operation

12 volt DC is required to operate and maintain the operating controls 120 volt, 60 Hertz grounded AC circuit is needed to operate the AC heater. 12 volts are needed to operate the interior light and the moisture reduction heater.
## DC (heater) Operation

12 VDC required to operate and maintain the operating control. 12 volts needed to operate the DC Electric (heater) and to operate the interior light and the moisture reduction (divider) heater.

### Fuses

<table>
<thead>
<tr>
<th>Part</th>
<th>982 &amp; 9182</th>
<th>983 &amp; 9183</th>
<th>962 &amp; 9162</th>
<th>963 &amp; 9163</th>
</tr>
</thead>
<tbody>
<tr>
<td>Refrigerator Internal Fuse</td>
<td>DC Control Voltage 3 Amp Blade Type</td>
<td>DC Control Voltage 3 Amp Blade Type</td>
<td>DC Control Voltage 3 Amp Blade Type</td>
<td>DC Control Voltage 3 Amp Blade Type</td>
</tr>
<tr>
<td></td>
<td>AC Circuit</td>
<td>AC Circuit</td>
<td>AC Circuit</td>
<td>AC Circuit</td>
</tr>
<tr>
<td></td>
<td>5 Amp 3AG (Glass)</td>
<td>5 Amp 3AG (Glass)</td>
<td>5 Amp 3AG (Glass)</td>
<td>5 Amp 3AG (Glass)</td>
</tr>
<tr>
<td>DC Electric (Heater)</td>
<td>30 Amp Blade Type</td>
<td>30 Amp Blade Type</td>
<td>30 Amp Blade Type</td>
<td>30 Amp Blade Type</td>
</tr>
<tr>
<td></td>
<td>DC Control Voltage 3 Amp Blade Type</td>
<td>DC Control Voltage 3 Amp Blade Type</td>
<td>DC Control Voltage 3 Amp Blade Type</td>
<td>DC Control Voltage 3 Amp Blade Type</td>
</tr>
<tr>
<td></td>
<td>AC Circuit</td>
<td>AC Circuit</td>
<td>AC Circuit</td>
<td>AC Circuit</td>
</tr>
<tr>
<td></td>
<td>5 Amp 3AG (Glass)</td>
<td>5 Amp 3AG (Glass)</td>
<td>5 Amp 3AG (Glass)</td>
<td>5 Amp 3AG (Glass)</td>
</tr>
<tr>
<td></td>
<td>DC Electric (Heater)</td>
<td>DC Electric (Heater)</td>
<td>DC Electric (Heater)</td>
<td>DC Electric (Heater)</td>
</tr>
<tr>
<td></td>
<td>30 Amp Blade Type</td>
<td>30 Amp Blade Type</td>
<td>30 Amp Blade Type</td>
<td>30 Amp Blade Type</td>
</tr>
</tbody>
</table>

### DC Supply Wire Requirements

<table>
<thead>
<tr>
<th>Min. Wire Size</th>
<th>Max. Wire Size</th>
<th>Min. fuse Size</th>
<th>Max. Fuse Size</th>
</tr>
</thead>
<tbody>
<tr>
<td>18 AWG</td>
<td>18 AWG</td>
<td>*6 Amp</td>
<td>**6 Amp</td>
</tr>
<tr>
<td>10 AWG</td>
<td>8 AWG</td>
<td>*30 Amp</td>
<td>**40 Amp</td>
</tr>
<tr>
<td>18 AWG</td>
<td>18 AWG</td>
<td>*6 Amp</td>
<td>**6 Amp</td>
</tr>
<tr>
<td>10 AWG</td>
<td>8 AWG</td>
<td>*30 Amp</td>
<td>**40 Amp</td>
</tr>
</tbody>
</table>

### Heater Specifications

<table>
<thead>
<tr>
<th>AC Heater Watts/Amps/Ohms</th>
<th>300 /2.7 /40.3</th>
<th>300 /2.7 /40.3</th>
<th>300 /2.7 /40.3</th>
<th>300 /2.7 /40.3</th>
</tr>
</thead>
<tbody>
<tr>
<td>DC Heater Watts/Amps/Ohms</td>
<td>225/16/.87</td>
<td>225/16/.87</td>
<td>225/16/.87</td>
<td>225/16/.87</td>
</tr>
</tbody>
</table>

Ohms reading +/- 5%

### Additional Current Draws

<table>
<thead>
<tr>
<th>Feature</th>
<th>982 &amp; 9182</th>
<th>983 &amp; 9183</th>
<th>962 &amp; 9162</th>
<th>963 &amp; 9163</th>
</tr>
</thead>
<tbody>
<tr>
<td>Automatic Ignition</td>
<td>.50 amps</td>
<td>.50 amps</td>
<td>.50 amps</td>
<td>.50 amps</td>
</tr>
<tr>
<td>Moisture Reduction (Divider)</td>
<td>.11 to .17 amps</td>
<td>.11 to .17 amps</td>
<td>.11 to .17 amps</td>
<td>.11 to .17 amps</td>
</tr>
<tr>
<td>Interior Light</td>
<td>.60 amps</td>
<td>.60 amps</td>
<td>.60 amps</td>
<td>.60 amps</td>
</tr>
</tbody>
</table>
Operating Controls

A 12 volt DC supply is required to maintain refrigerator's operating control functions. The refrigerator receives its DC power from the vehicle's 12 volt system; either an auxiliary battery, a converter, or the engine battery. The 12 VDC system not only supplies power to the refrigerator, but to other DC components in the vehicle.

The operating controls consist of two printed circuit board assemblies. The Control Board, located at the rear of the refrigerator, contains the circuitry to operate the refrigerator. The Front Display Panel (located between the two doors) contains the display area, the push-button switches, and a magnetically actuated door sensor.

900 Series Front Display Panel

A. Display Window. The control panel is equipped with a light which turns on when any button is pressed, and remains on for 10 seconds after button is released. The display window shows temperature setting, operating modes, and diagnostic codes.

B. Temperature Settings. The temperature setting is shown in form of a thermometer in display window, with the shortest thermometer reading indicating coldest setting.

C. Mode Button. Pressing and holding Mode button cycles through operating modes; AUTO, AC, LP GAS, and BATT (3-Way models). The refrigerator will not switch to new operating mode until the MODE button is released.

D. TEMP SET Button. The TEMP SET (thermostat) button controls refrigerator and freezer temperature. Press and hold TEMP SET button to select desired temperature setting.

E. ON/OFF Button. The ON/OFF button turns refrigerator on or off. The refrigerator reverts to AUTO mode when first turned on. To turn refrigerator OFF, press and hold button for 2 seconds.

9100 Series Front Display Panel

A. LED Indicators. The front display panel is equipped with LED indicators which illuminate to indicate the refrigerator’s operating mode or flash when a problem exists within the operating controls.

B. Temperature Setting. The temperature setting is shown with nine (9) LED's, with the LED furthest to the right indicating the coldest setting.

C. Mode Button. Pressing and holding the MODE button cycles through the operating modes; AUTO, AC, LP GAS, and BATTERY (3-Way models). The refrigerator will not switch to the new operating mode until the MODE button is released.

D. TEMP SET Button. The TEMP SET (thermostat) button controls the refrigerator and freezer temperature. Press and hold the TEMP SET button to select the desired temperature setting.

E. ON/OFF Button. The ON/OFF button turns the refrigerator on or off. The refrigerator reverts to the AUTO mode when first turned on. To turn the refrigerator off, press and hold the button for 2 seconds.
Operating Sequence-900 and 9100 Series

Auto Mode

When AUTO mode is selected, the operating control automatically selects the energy source using the following priority scheme:

When 120 volt AC is available, the refrigerator will operate on AC electric. If 120 volt AC is not available, the refrigerator will switch to and operate in LP Gas mode. On 3-Way models, when neither 120 volt AC nor LP gas are available, the refrigerator will switch to DC electric. DC electric operation is not as efficient as LP Gas or AC electric operation. **DC electric should not be used to initially cool refrigerator;** it should be used only when other modes are unavailable (for example; while in transit). If no input source (i.e. 120 VAC, 12 VDC, or LP Gas) is available, the refrigerator will cease operation.

During operation in AUTO mode, when a higher priority energy source becomes available, the operating controls will cease using the current energy source and will switch to the higher priority energy source. For example, if AC electric becomes available while refrigerator is operating in AUTO LP GAS mode, the refrigerator will switch to AUTO AC operation. If AC power becomes available and is found to be non functional or out of tolerance, the control will revert to the lower-priority source.

Manual Mode

To operate in MANUAL mode, press and hold MODE button until word AUTO (900 Series) or the AUTO LED (9100 Series) disappears and desired operating mode is displayed. If energy source is interrupted while operating in MANUAL mode, the corresponding fault indicator will appear, and refrigerator will cease operation until an alternate energy source is selected or the problem is corrected.

AUTO and MANUAL Modes - Gas Operation Only

If gas does not ignite within 30 seconds, which may occur on initial start-up, the refrigerator's gas valve will automatically close and the operating controls will select an alternate energy source (AUTO Mode) or, MANUAL mode, will revert to a stand-by mode in which a fault indicator will appear. The fault indicator will remain until operating controls are turned OFF and then ON again. If gas does not ignite after several attempts, refer to "Diagnostic" and "Trouble Shooting" sections for corrective actions. A different mode of operation may be selected by pressing and holding MODE button. The refrigerator will not switch to new operating mode until the MODE button is released.

LP GAS Mode Operation

When operating in LP Gas mode, the control opens the gas valve and sends a spark to the burner to ignite flame. The ignition cycle is carried out as follows.

1. The gas valve is opened and spark output is activated for 1 second.
2. The spark output is de-activated and flame sense circuit is monitored. If there is no flame 1 second later, spark output is re-activated.
3. Steps 1 and 2 are repeated until 30 seconds have elapsed, or until a flame is sensed during Step 2.

If burner fails to ignite, the control will turn off gas valve, lock out LP GAS mode, and display appropriate fault code. With 3-Way models operating in AUTO LP GAS mode, the control will automatically switch to DC Electric (heater) mode. While operating in DC Electric mode, the appropriate fault indicator will be displayed. If DC voltage is available to refrigerator but is below specification, the appropriate fault indicator will be displayed.

If the flame goes out, the control attempts to re-ignite flame, beginning with a new 30 second ignition trial. There is no limit to the number of times flame can be lost and re-ignited.

If the control is displaying a fault indicator, pressing MODE button will disable the indicator and re-initiate 30 second trial for ignition. During 30 the second time interval, an alternate mode of operation can be selected by pressing the MODE button. When control measures input voltage below 10.5 VDC, gas operation is locked out.

Back-Up Operating System (BOS)

The refrigerator’s operating controls feature a Back-Up Operating System which provides a means for the refrigerator to cool in the event of a temperature sensor failure. Once the BOS mode is entered, the temperature sensor is ignored and the control displays a fault indicator. This mode provides adjustable cooling until the refrigerator is serviced. Norcold recommends the refrigerator owner seek service as soon as practical to restore normal operation.
Description of Alphanumeric Codes for 900 Series (Diagnostic Indicators)

The refrigerator’s operating control is equipped with Alphanumeric Codes which assist the service technician in trouble shooting and alert the refrigerator owner to a problem in any mode of operation. When a problem occurs within a given mode, the operating controls will revert to a stand-by mode in which an alarm will sound and a two digit alphanumeric code will be displayed in the center control window. The alarm will sound until an alternate operating mode is selected. The alphanumeric code will continue to be displayed until the controls are turned off and then back on or until the problem is corrected. Diagnostic codes which begin with **A** indicate a minor problem that may usually be corrected by the refrigerator owner. Diagnostic codes beginning with **C** or **D** indicate faults which are not owner serviceable but instead require service from a qualified service technician. Codes and their meanings begin below.

### A1-LP Gas Ignition Failure-Initial Refrigerator Start-Up

Burner ignition failure on initial start-up can occur whenever the refrigerator is started after each shut-down period.

#### AUTO MODE - 2-Way Models
Alarm, flashing backlight and bell will be active.

#### AUTO MODE - 3-Way Models
No alarm, flashing backlight or bell. Operating controls switch to and operate in the BATT (DC Heater) mode

#### MANUAL MODE - 2-Way Model
Alarm, flashing backlight and bell will be active. Controls will not switch to another energy source. Refrigerator will cease operation.

#### MANUAL MODE - 3-Way Model
Alarm, flashing backlight and bell will be active. Controls will not switch to another energy source. Refrigerator will cease operation.

### A2-LP Gas Re-Ignition Failure-During Normal gas Operation

A2 code will appear when the gas fails to re-ignite during a cycle period.

#### AUTO MODE - 2-Way Models
Alarm, flashing backlight and bell will be active.

#### AUTO MODE - 3-Way Models
No alarm, flashing backlight or bell. Operating controls switch to and operate in the BATT (DC Heater) mode

#### MANUAL MODE - 2-Way Model
Alarm, flashing backlight and bell will be active. Controls will not switch to another energy source. Refrigerator will cease operation.

#### MANUAL MODE - 3-Way Model
Alarm, flashing backlight and bell will be active. Controls will not switch to another energy source. Refrigerator will cease operation.

### A3-Fresh Food Compartment Door Ajar

If the fresh food compartment door is left open for more than two minutes, the refrigerator control turns off the light, sounds an alarm, and displays the A3 code to the alert the owner that the door is ajar.

#### AUTO and MANUAL MODE-2 & 3-Way Models
Alarm, flashing backlight and bell will be active. Operation will not be interrupted.

### A4-AC Mode Selected, AC Power Not Available

#### AUTO MODE-2 & 3-Way Models
No code, alarm, flashing backlight or bell. Operating controls will switch to and operate in the next available energy source.

#### MANUAL MODE-2 & 3-Way Models
Alarm, flashing backlight and bell active. Controls will not switch to another energy source. Refrigerator will cease operation.
### A5-AC Input Voltage Too Low

**AUTO MODE-2 & 3 Way Models**  
No code, alarm, flashing backlight or bell. Operating controls will switch to and operate in the next available energy source.

**MANUAL MODE-2 & 3-Way Models**  
Alarm, flashing backlight and bell active. Controls will not switch to another energy source. Refrigerator will cease operation.

### A6-AC Input Voltage Too High

**AUTO MODE-3 & 3-Way Models**  
No code, alarm, flashing backlight or bell. Operating controls will switch to and operate in the next available energy source.

**MANUAL MODE-2 & 3-Way Models**  
Alarm, flashing backlight and bell active. Controls will not switch to next energy source. Refrigerator will cease operation.

### A7-DC Input Voltage Too Low

When the voltage range is below the specifications, the control will lock-out and will not allow operation on "LP GAS" or power the "BATT" (DC Heater) operation.

**AUTO MODE-2 & 3-Way Models**  
Alarm, flashing backlight and bell active. Operating controls will not switch to next energy source. Refrigerator will cease operation.

**MANUAL MODE-2 & 3-Way Models**  
Alarm, flashing backlight and bell active. Operating controls will not switch to next energy source. Refrigerator will cease operation.

### A8-DC Input Voltage Too High

**AUTO MODE-2 & 3 Way Models**  
No alarm, flashing backlight or bell. Code will remain on until DC input voltage corrected. Refrigerator will operate.

**MANUAL MODE-2 & 3-Way Models**  
No alarm, flashing backlight or bell. Code will remain on until DC input voltage corrected. Refrigerator will operate.

### C1-Burner Failed Ignition and DC Heater Failed-3 Way Models Only (AUTO Mode)

In AUTO mode, if there is a burner ignition failure (Codes A1 or A2), the control will attempt to select BATT (DC heater). If DC heater is open, the C1 failure occurs.

**3-Way Models Only**  
Alarm, flashing backlight and bell active. Fault code, alarm, flashing backlight and bell remain on until the problem is corrected and the controls are reset.
### C2-AC Heater Output Fault

The control senses AC heater current when the AC heater should be "OFF".

**AUTO MODE-2 & 3 Way Models**
- Alarm, flashing backlight and bell active. Controls will not select an alternate energy source. Controls will lock out all modes of operation until AC is disconnected from refrigerator or problem is corrected. Disconnecting AC power source to refrigerator will allow refrigerator to switch to and operate in the LP GAS mode.

**MANUAL MODE-2 & 3 Way Models**
- Alarm, flashing backlight and bell will be active. Controls will lock out all modes of operation until AC is disconnected or the problem is corrected. Refrigerator can be manually switched to operate in the LP GAS mode.

### C3-DC Heater Output Fault 3-Way Models Only

The control senses DC heater current when the DC heater should be "OFF".

**AUTO MODE 3-Way Models Only**
- Alarm, flashing backlight and bell active. Refrigerator will cease operation. Control will not select an alternate energy source. Control will lock-out all operating modes. Switch and operate the refrigerator in the manual mode until problem is corrected.

**MANUAL MODE 3-Way Models Only**
- Alarm, flashing backlight and bell will be active. Refrigerator will cease operation until problem corrected. Refrigerator can be manually switched and operated in either the AC electric or LP Gas mode.

### C4-3-Way Models Only-DC Heater Failed Open

DC voltage is being supplied to the heater but the heater is not drawing current (no cooling).

**AUTO MODE 3-Way Models Only**
- Alarm, flashing backlight and bell active. Refrigerator will cease operation. Fault code will remain on until the problem is corrected and the controls are reset.

**MANUAL MODE 3-Way Models Only**
- Alarm, flashing backlight and bell will be active. Controls will not select the next available energy source. Refrigerator will cease operation until problem is corrected. Fault code will remain on until the problem is corrected and the controls are reset.

### C5-Back-Up Operating System

If the thermistor becomes inoperable, the power board will revert to the Back-Up Operating System. When the refrigerator enters this mode the thermistor is ignored and the refrigerator will interpret the thermostat setting as a duty cycle command.

**AUTO MODE 2 & 3 WAY Models**
- No Alarm, flashing backlight or bell. Operating controls will switch to and operate in the "Back-Up Operating System". Fault code will remain until corrected and controls reset.

**MANUAL MODE 2 & 3 Way Models**
- No alarm, flashing backlight or bell. Operating controls will operate in the "Back-Up Operating System". Fault code will remain until corrected and the controls are reset.
### C6-AC Heater Failed Open

AC voltage supplied to heater; AC heater not drawing current.

<table>
<thead>
<tr>
<th>Model</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>AUTO MODE-2 &amp; 3 Way Models</td>
<td>No alarm, flashing backlight, or bell. Operating controls will switch to and operate in the next available energy source.</td>
</tr>
<tr>
<td>MANUAL MODE-2 &amp; 3 Way Models</td>
<td>Alarm, flashing backlight, and bell will be active. Controls will not switch to next available energy source. Refrigerator will cease operation until another energy source is manually selected.</td>
</tr>
</tbody>
</table>

### C7-Flame Sense Circuit Failure

<table>
<thead>
<tr>
<th>Model</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>AUTO MODE-2 &amp; 3 Way Models</td>
<td>No alarm, flashing backlight or bell. Operating controls will switch to and operate in the next available energy source.</td>
</tr>
<tr>
<td>MANUAL MODE-2 &amp; 3 Way Models</td>
<td>Alarm, flashing backlight and bell will be active. Controls will not switch to the next available energy source. Refrigerator will cease operation until another energy source is manually selected.</td>
</tr>
</tbody>
</table>

### C8-AC Heater Failed for Current Out-of-Tolerance

<table>
<thead>
<tr>
<th>Model</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>AUTO MODE-2 &amp; 3 Way Models</td>
<td>No alarm, flashing backlight or bell. Operating controls will not switch to or operate in another energy source.</td>
</tr>
<tr>
<td>MANUAL MODE-2 &amp; 3 Way Models</td>
<td>Alarm, flashing backlight and bell will be active. Operating controls will not switch to the next available energy source. Refrigerator will cease operation.</td>
</tr>
</tbody>
</table>

### C9-DC Heater Failed for Current-Out-Tolerance-3 Way Models

<table>
<thead>
<tr>
<th>Model</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>AUTO MODE</td>
<td>No alarm, flashing backlight or bell will be active. Operating controls will not switch to or operate in another energy source. Fault code will remain on until problem is corrected and the control is reset.</td>
</tr>
<tr>
<td>MANUAL MODE</td>
<td>Alarm, flashing backlight and bell will be active. Operating controls will not switch to the next available energy source. Refrigerator will cease operation until problem is corrected or another energy source is selected.</td>
</tr>
</tbody>
</table>

### d1-Inter Control Failure

<table>
<thead>
<tr>
<th>Model</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>AUTO &amp; MANUAL MODES</td>
<td>This is a fault within the control board</td>
</tr>
</tbody>
</table>
Description of 9100 Series Flashing LED's (Diagnostic Indicators)

The LEDs on the front display panel flash if a fault occurs within the operating controls. The flashing LEDs assist the service technician in trouble shooting and alert the refrigerator owner to a problem in any mode of operation. When a problem occurs within a given mode, the operating controls revert to a stand-by mode in which an LED or series of LEDs begin flashing. The LED or LEDs continue flashing until either the control is turned Off and then back On or the problem is corrected. Flashing LED’s and their meanings begin below.

<table>
<thead>
<tr>
<th>Flashing LP Gas LED-All Models</th>
<th>(LED will flash, pause, flash, pause, etc.)</th>
</tr>
</thead>
<tbody>
<tr>
<td>COLD COLD COLD COLD COLD COLD COLD COLD COLD</td>
<td>Burner ignition failure on initial start-up or gas re-ignition during a cycle period.</td>
</tr>
<tr>
<td>AC AC AC AC AC AC AC AC AC</td>
<td></td>
</tr>
<tr>
<td>LP GAS LP GAS LP GAS LP GAS LP GAS LP GAS LP GAS LP GAS LP GAS</td>
<td></td>
</tr>
<tr>
<td>BATTERY BATTERY BATTERY BATTERY BATTERY BATTERY BATTERY BATTERY BATTERY</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Flashing AC LED-All Models</th>
<th>(LED will flash, pause, flash, pause, etc.)</th>
</tr>
</thead>
<tbody>
<tr>
<td>COLD COLD COLD COLD COLD COLD COLD COLD COLD</td>
<td>Fault external to refrigerator controls. AC mode selected, AC power not available.</td>
</tr>
<tr>
<td>AC AC AC AC AC AC AC AC AC</td>
<td></td>
</tr>
<tr>
<td>LP GAS LP GAS LP GAS LP GAS LP GAS LP GAS LP GAS LP GAS LP GAS</td>
<td></td>
</tr>
<tr>
<td>BATTERY BATTERY BATTERY BATTERY BATTERY BATTERY BATTERY BATTERY BATTERY</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Flashing AC LED-All Models</th>
<th>(LED will flash, flash, pause, flash, flash, pause, etc.)</th>
</tr>
</thead>
<tbody>
<tr>
<td>COLD COLD COLD COLD COLD COLD COLD COLD COLD</td>
<td>Fault external to refrigerator controls. AC input voltage either too high or too low.</td>
</tr>
<tr>
<td>AC AC AC AC AC AC AC AC AC</td>
<td></td>
</tr>
<tr>
<td>LP GAS LP GAS LP GAS LP GAS LP GAS LP GAS LP GAS LP GAS LP GAS</td>
<td></td>
</tr>
<tr>
<td>BATTERY BATTERY BATTERY BATTERY BATTERY BATTERY BATTERY BATTERY BATTERY</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Flashing Battery LED-All Models</th>
<th>(LED will flash, flash, pause, flash, flash, pause, etc.)</th>
</tr>
</thead>
<tbody>
<tr>
<td>COLD COLD COLD COLD COLD COLD COLD COLD COLD</td>
<td>Fault external to refrigerator controls. DC input voltage either too high or too low.</td>
</tr>
<tr>
<td>AC AC AC AC AC AC AC AC AC</td>
<td></td>
</tr>
<tr>
<td>LP GAS LP GAS LP GAS LP GAS LP GAS LP GAS LP GAS LP GAS LP GAS</td>
<td></td>
</tr>
<tr>
<td>BATTERY BATTERY BATTERY BATTERY BATTERY BATTERY BATTERY BATTERY BATTERY</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>All LED’s Flashing-3 Way Models Only</th>
<th>All LED’s will flash, pause, flash, pause, etc.</th>
</tr>
</thead>
<tbody>
<tr>
<td>COLD COLD COLD COLD COLD COLD COLD COLD COLD</td>
<td>In the AUTO mode, the burner failed ignition and DC heater failed.</td>
</tr>
<tr>
<td>AC AC AC AC AC AC AC AC AC</td>
<td></td>
</tr>
<tr>
<td>LP GAS LP GAS LP GAS LP GAS LP GAS LP GAS LP GAS LP GAS LP GAS</td>
<td></td>
</tr>
<tr>
<td>BATTERY BATTERY BATTERY BATTERY BATTERY BATTERY BATTERY BATTERY BATTERY</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>All LED’s Flashing-All Models</th>
<th>(The LED will flash, pause, flash, pause, etc.)</th>
</tr>
</thead>
<tbody>
<tr>
<td>COLD COLD COLD COLD COLD COLD COLD COLD COLD</td>
<td>AC heater output fault. The control senses AC heater current when the AC heater should be OFF.</td>
</tr>
<tr>
<td>AC AC AC AC AC AC AC AC AC</td>
<td></td>
</tr>
<tr>
<td>LP GAS LP GAS LP GAS LP GAS LP GAS LP GAS LP GAS LP GAS LP GAS</td>
<td></td>
</tr>
<tr>
<td>BATTERY BATTERY BATTERY BATTERY BATTERY BATTERY BATTERY BATTERY BATTERY</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>All LED’s Flashing-3 Way Models Only</th>
<th>(The LED’s will flash, pause, flash, pause, etc.)</th>
</tr>
</thead>
<tbody>
<tr>
<td>COLD COLD COLD COLD COLD COLD COLD COLD COLD</td>
<td>DC heater output fault. The control senses DC heater current when the DC heater should be OFF.</td>
</tr>
<tr>
<td>AC AC AC AC AC AC AC AC AC</td>
<td></td>
</tr>
<tr>
<td>LP GAS LP GAS LP GAS LP GAS LP GAS LP GAS LP GAS LP GAS LP GAS</td>
<td></td>
</tr>
<tr>
<td>BATTERY BATTERY BATTERY BATTERY BATTERY BATTERY BATTERY BATTERY BATTERY</td>
<td></td>
</tr>
<tr>
<td>LED Flashing Condition</td>
<td>Description</td>
</tr>
<tr>
<td>------------------------</td>
<td>-------------</td>
</tr>
<tr>
<td><strong>All LED’s Flashing-3 Way Models Only</strong></td>
<td>(LED’s will flash, pause, flash, pause, etc.)</td>
</tr>
<tr>
<td>✓ ✓ ✓ ✓ ✓ ✓ ✓ ✓ ✓</td>
<td>DC heater failed open. DC voltage is being supplied to the heater but the heater is not drawing current (no cooling).</td>
</tr>
<tr>
<td><strong>Flashing Temperature Setting LED-All Models</strong></td>
<td>(LED will flash, pause, flash, pause, etc.)</td>
</tr>
<tr>
<td>✓ ✓ ✓ ✓ ✓ ✓ ✓ ✓ ✓</td>
<td>Back-Up Operating System. If the thermistor becomes inoperable, the power board will revert to the Back-Up Operating System. When the refrigerator enters this mode the thermistor is ignored and the refrigerator will interpret the thermostat setting as a duty cycle command.</td>
</tr>
<tr>
<td><strong>All LED’s Flashing-All Models</strong></td>
<td>(LED’s will flash, pause, flash, pause, etc.)</td>
</tr>
<tr>
<td>✓ ✓ ✓ ✓ ✓ ✓ ✓ ✓ ✓</td>
<td>AC heater failed open. AC voltage supplied to heater; AC heater not drawing current.</td>
</tr>
<tr>
<td><strong>All LED’s Flashing-All Models</strong></td>
<td>(LED’s will flash, pause, flash, pause, etc.)</td>
</tr>
<tr>
<td>✓ ✓ ✓ ✓ ✓ ✓ ✓ ✓ ✓</td>
<td>Flame sense circuit failure.</td>
</tr>
<tr>
<td><strong>All LED’s Flashing-All Models</strong></td>
<td>(LED’s will flash, pause, flash, pause, etc.)</td>
</tr>
<tr>
<td>✓ ✓ ✓ ✓ ✓ ✓ ✓ ✓ ✓</td>
<td>AC heater failed for current out-of-tolerance.</td>
</tr>
<tr>
<td><strong>All LED’s Flashing-3-Way Models Only</strong></td>
<td>(LED’s will flash, pause, flash, pause, etc.)</td>
</tr>
<tr>
<td>✓ ✓ ✓ ✓ ✓ ✓ ✓ ✓ ✓</td>
<td>DC heater failed for current out-of-tolerance.</td>
</tr>
</tbody>
</table>
# 900 & 9100 Series Diagnostic Fault Indicators & Corrective Actions

The following table is designed to show the commonality between the fault indicators of the 900 and the 9100 Series. The corrective actions on the following pages are designed:

<table>
<thead>
<tr>
<th>900 Series Code</th>
<th>9100 Series LED</th>
<th>Meanings</th>
<th>Corrective Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>No Illumination of Display Panel</td>
<td>No LED's</td>
<td>Control voltage unavailable to display panel</td>
<td>See Section 1 on page 15</td>
</tr>
<tr>
<td>A1</td>
<td>Flashing LP Gas Indicator (flash, pause, flash, pause, etc.)</td>
<td>LP Gas Ignition Fault</td>
<td>See Section 2 on page 16</td>
</tr>
<tr>
<td>A2</td>
<td>Flashing LP Gas Indicator (flash, pause, flash, pause, etc.)</td>
<td>LP Gas Ignition Fault (During Normal Operation)</td>
<td>See Section 2 on Page 16</td>
</tr>
<tr>
<td>A3</td>
<td>Not Applicable</td>
<td>Door ajar and interior light on for more than 2 minutes.</td>
<td>See Section 3 on Page 16</td>
</tr>
<tr>
<td>A4</td>
<td>Flashing AC LED (flash, pause, flash, pause, etc.)</td>
<td>Fault external to refrigerator controls AC mode selected, AC power not available</td>
<td>See Section 4 on Page 16</td>
</tr>
<tr>
<td>A5</td>
<td>Flashing AC LED (flash, flash, pause, flash, flash, pause, etc.)</td>
<td>Fault external to refrigerator controls AC input voltage too low</td>
<td>See Section 5 on Page 17</td>
</tr>
<tr>
<td>A6</td>
<td>Flashing AC LED (flash flash, pause, flash flash, pause, etc.)</td>
<td>Fault external to refrigerator controls AC input voltage too high</td>
<td>See Section 6 on Page 17</td>
</tr>
<tr>
<td>A7</td>
<td>Flashing Battery LED (flash flash pause, flash flash pause, etc.)</td>
<td>Fault external to refrigerator controls DC input voltage too low</td>
<td>See Section 7 on Page 17</td>
</tr>
<tr>
<td>A8</td>
<td>Flashing Battery LED (flash flash pause, flash flash pause, etc.)</td>
<td>Fault external to refrigerator controls DC input voltage too high</td>
<td>See Section 8 on Page 17</td>
</tr>
<tr>
<td>C1</td>
<td>All LED Flashing (flash, pause, flash, pause, etc.)</td>
<td>Burner failed ignition and DC heater failed 3-way models only</td>
<td>See Section 9 on Page 17</td>
</tr>
<tr>
<td>C2</td>
<td>All LED Flashing (flash, pause, flash, pause, etc.)</td>
<td>AC Heater fault</td>
<td>See Section 10 on Page 17</td>
</tr>
<tr>
<td>C3</td>
<td>All LED Flashing (flash, pause, flash, pause, etc.)</td>
<td>DC heater output fault- <strong>3-Way Models</strong></td>
<td>See Section 11 on Page 17</td>
</tr>
<tr>
<td>900 Series Code</td>
<td>9100 Series LED</td>
<td>Meanings</td>
<td>Corrective Action</td>
</tr>
<tr>
<td>-----------------</td>
<td>----------------</td>
<td>----------</td>
<td>------------------</td>
</tr>
<tr>
<td>C4</td>
<td>All LED Flashing (flash, pause, flash, pause, etc.)</td>
<td>3-Way Models Only - DC Heater Failed (voltage but no current)</td>
<td>See Section 12 on page 18</td>
</tr>
<tr>
<td>C5</td>
<td>Current TEMP SET LED Flashing (flash, pause, flash, pause, etc.)</td>
<td>Back-Up Operating System</td>
<td>See Section 13 on Page 18</td>
</tr>
<tr>
<td>C6</td>
<td>All LED Flashing (flash, pause, flash, pause, etc.)</td>
<td>AC Heater Failed Open</td>
<td>See Section 14 on Page 18</td>
</tr>
<tr>
<td>C7</td>
<td>All LED Flashing (flash, pause, flash, pause, etc.)</td>
<td>Flame Circuit Failure</td>
<td>See Section 15 on Page 18</td>
</tr>
<tr>
<td>C8</td>
<td>Not applicable</td>
<td>AC Heater Failed - Current out of Tolerance</td>
<td>See Section 16 on Page 18</td>
</tr>
<tr>
<td>C9</td>
<td>Flashing Battery LED (flash flash flash, pause, flash flash flash, pause, etc)</td>
<td>DC Heater Failed - Current out of Tolerance - 3 WAY Models Only</td>
<td>See Section 17 on Page 18</td>
</tr>
<tr>
<td>d1</td>
<td>Not Applicable</td>
<td>Internal Control Failure</td>
<td>See Section 18 on page 19</td>
</tr>
</tbody>
</table>
900 and 9100 Series Step-by-Step Trouble Shooting by Diagnostic Fault Indicators

This section is intended to serve as a check list to aid the repair technician in solving a problem. Look at the fault indicator (Diagnostic Fault Indicators and Corrective Actions on page 13) and its meaning, then follow the guide to correct the problem.

Section 1 - No Display on Display Panel

Corrective Action

1. Battery charging equipment or converter.
2. Input DC supply voltage to the refrigerator’s control board. Correct if DC Voltage is below 10.5 VDC.
3. 12 VDC supply wire connections to the control board. Correct if loose.
4. Remove the control board cover and check the 3 Amp control voltage fuse. Replace if defective.
5. If the 3 amp fuse blows after replacement, insure the interior light cover is installed correctly. If the 3 amp fuse continues to blow, disconnect the light wires from the light bracket. Start refrigerator. If fuse does not blow, replace light bracket. If fuse blows, replace control board.

Caution: A circuit overload can result in an electrical fire when incorrect size fuses are used. To prevent a possible electrical fire, replace a blown fuse with the exact replacement. Refer to "Specifications" chart on page 4 for correct fuse size and type.

6. Check wire harness connection to control board. Secure connection if needed.
7. At front of refrigerator, remove front display panel to gain access to wire harness connection.
8. Inspect pins of the wire harness. Insure they are seated within the connector.
9. Check for 12 VDC between points A and B (Figure 4).
10. If 12 VDC is present, replace front display panel. If 12 VDC is not present, replace power board.
Section 3 - Fresh Food Compartment Door Ajar

Corrective Action

1. Close the door to turn off the alarm, flashing backlight and bell, and to remove code.
2. If the light is on with door closed, use a magnetic screwdriver and move it diagonally across the bottom of the Control Box Assembly.
3. If the code disappears, alarm ceases, and the flashing backlight and bell ceases, the magnet in the door is defective. Replace lower door.
4. If the code remains, the alarm sounds and the flashing backlight and bell remain active, replace the Control Box Assembly.

Section 4 - AC Mode Selected, AC Power Not Available

Corrective Actions

1. Check vehicle AC fuse or circuit breaker. Replace fuse if blown or reset circuit breaker if tripped.
2. Check input AC supply voltage to receptacle into which refrigerator is plugged. Correct power source to receptacle. AC voltage must be between 108 VAC min.-132 VAC max.
3. Check input AC supply voltage to refrigerator's power board. Disconnect AC power cord from power board. Measure AC voltage at the terminal end of the AC power cord. If AC voltage not available, replace power cord
4. Insure AC fuse holder compresses fuse. Tighten fuse holder clips if necessary.
5. Check refrigerator's AC fuse (5 Amp). Replace if blown.
### Section 5 - AC Input Voltage too Low (See Internal Control Information)

**Corrective Actions**

Check input AC supply voltage to refrigerator. Correct input AC voltage (108 VAC 132 VAC max.).

### Section 6 - AC Input Voltage too High (See Internal Control Information)

**Corrective Actions**

Check input AC supply voltage to refrigerator. Correct input AC voltage (108 VAC 132 VAC max.).

### Screen 7 - DC Input Voltage too Low (See Internal Control Information)

**Corrective Actions**

1. Check input DC supply voltage to refrigerator. Correct input DC voltage (10.5 VDC min.)
2. Check DC supply wire connections at power board. Secure connections if loose.
3. Check vehicle's battery charging equipment. Correct charging equipment.

### Section 8 - DC Input Voltage too High (See Internal Control Information)

**Corrective Actions**

1. Check input DC supply voltage to refrigerator. Maximum input DC voltage is 15.4 VDC.
2. Check vehicle's battery charging equipment. Correct equipment.

### Section 9 - Burner Failed Ignition and DC Heater Failed - 3 Way Models Only

**Corrective Action**

Correct input DC supply voltage (10.5 VDC min. - 15.4 VDC max.).

### Section 10 - AC Heater Output Fault

The control senses AC heater current when the AC heater should be OFF.

**Corrective Action**

Replace power board.

### Section 11 - DC Heater Output Fault - 3 Way Models Only

The control senses DC heater current when the DC heater should be OFF.

**Corrective Action**

Replace power board.
Section 13 - Back-Up Operating System

If the thermistor becomes inoperable, the power board will revert to the Back-Up Operating System. When the refrigerator enters this mode the thermistor is ignored and the refrigerator interprets the thermostat setting as a duty command.

Corrective Action
Replace Lamp/Thermistor Wire Assembly

Section 14 - AC Heater Failed Open

AC voltage being supplied to AC heater but the heater is not drawing current.

Corrective Action
1. Measure the resistance through the AC heater. An open heater reads infinity and requires replacement.
2. If AC heater is not found open, replace power board.

Section 15 - Flame Sense Circuit Failure

Corrective Action
1. Check for cracks or breaks in the sense/ignition wire. Replace when cracks or breaks are found.
2. Check alignment of electrode. Adjust to 1/8” to 3/16 ” from top of burner.
3. Check the sense/electrode wire for continuity. Replace if no continuity found.
4. Check the sense/ignition wire for short to ground. Any reading, replace sense/ignition wire.
5. Check ignition wire connection at power board. Secure connection if loose.
6. Replace power board.

Section 16 - AC Heater Failed for Current Out of Tolerance

Corrective Action.
Check AC heater for correct wattage (300 Watt) and measure resistance of the heater. The heater is to measure between 38.3 and 42.3 Ohms. Replace if resistance is not within specifications.

Section 17 - DC Heater Failed for Current Out of Tolerance

Corrective Action.
Check DC heater for correct wattage (225 Watt) and measure resistance of the heater (page 31). The heater is to measure between .83 and .91 Ohms. Replace if resistance is incorrect.
Internal Control Information - 900 and 9100 Series

Internal Control Information provides additional information to aid in trouble shooting. To access the Internal Control Information mode (900 and 9100 series), press the TEMP SET and the MODE buttons simultaneously for 10 seconds. While in the Internal Control Information mode, the refrigerator continues to operate in the mode selected prior to entering the information mode. Different control information displays can be selected with the MODE button. The 900 series control illuminates images on the display panel. The 9100 series internal information is communicated through the 9 temperature LED’s. The Internal Control Information mode can be exited by pressing the MODE and TEMP SET buttons simultaneously for 2 seconds, after which the control reverts to the normal display mode.

900 Series Informational Screens

Screen No. 1 - Input Images

A. Identifies the information screen.
B. When operating in the LP Gas mode, this bar signifies burner flame is sensed by the power board.
C. All modes of operation. This bar signifies that the door switch is in the closed (normal) position, that the fresh food compartment door is closed, and that the interior light is OFF.
Screen No. 2 - Output Images

On this screen, the refrigerator control illuminates images corresponding to output it is energizing. These images are intended to aid in trouble shooting when the images are compared against the actual control output voltages.

A. Identifies information screen.

B. When operating in the "BATT" mode, when this bar is illuminated, it signifies the power board is supplying DC voltage to the DC heater.

C. All modes of operation. When this bar is illuminated, it signifies the power board is supplying DC voltage to the moisture reduction (divider) heater.

D. When operating in the "LP GAS" mode, when this bar is illuminated, it signifies the power board is providing ignition spark to the burner.

E. When operating in the "AC" Electric mode, when this bar is illuminated, it signifies the power board is supplying AC voltage to the AC heater.

F. When operating in the "LP GAS" mode, when AC is illuminated, it signifies that the power board is supplying DC voltage to the gas valve.

G. All modes of operation. When "BATT" is illuminated, it signifies that the power board is supplying DC voltage to activate the alarm and backlight

H. All modes of operation. When "LP GAS" is illuminated, it signifies the power board is supplying DC voltage to activate the interior light.
Screen No. 3

On this screen, the refrigerator control illuminates an image which is a real time indication of control activity.

A. Identifies information screen.

B. **All modes of operation.** When this bar is illuminated, it signifies that the controls are calling for cooling.

C. When operating in the "AC" electric mode, when this bar is illuminated, it signifies that AC voltage is present and within specifications (108 VAC min.-132 VAC max.)

D. **All modes of operation.** When illuminated, this bar signifies that the fresh food compartment door has been opened for more than 2 minutes.

E. **All modes of operation.** When illuminated, this bar signifies that the control’s temperature sensing circuit is satisfied and not calling for cooling.

F. When operating in the "LP GAS" mode, when this bar is illuminated, it bar signifies that a flame is present at the burner.

G. When "AC" is illuminated, the current operating mode is AC electric

H. When "BATT" is illuminated, the current operating mode is BATT (DC electric)

I. When "LP GAS" is illuminated, the current operating mode is LP GAS.

J. When "AUTO" is illuminate, the current operating mode is AUTO.
Screen No.4 - Fin Temperature Sensed by the Thermistor

The Thermistor is mounted on the 11th (from the right) cooling fin and monitors the refrigerator cabinet temperature.

A. Identifies information screen
B. Cooling Fin Temperature (° F).

The following procedure verifies the thermistor is functioning:
1. Remove the thermistor from the fin and immerse thermistor end in ice water. The temperature displayed on Screen No. 4 should be between 29 ° F and 35° F.
2. Remove the thermistor from the ice water and hold thermistor end in hand. The temperature displayed on Screen No. 4 should rise.
3. If the temperature does not fall and rise when performing steps 1 and 2, replace the thermistor.

Screen No. 5 AC Electric Input Voltage

This screen displays AC input voltage measured by the control.

A. Identifies information screen.
B. The refrigerator control displays AC input voltage measured by the control over the range of 108 - 132 VAC.
C. Indicates AC electric mode of operation.

To verify:
1. Measure the input voltage at the receptacle supplying the AC voltage to the refrigerator. The voltage should be +/- 10 VAC of the control’s display.
2. Measure the output voltage of the control board to the AC heater. The voltage should equal the input voltage measured in Step 1.
Screen No. 6 AC Heater Current

This screen displays AC current measured by the control (decimal point implied).

Figure 10

A. Identifies information screen.
B. The refrigerator control displays AC current measured by the control. Figure 10 indicates 2.9 amps.
C. Indicates AC electric mode of operation.

To verify:
1. Measure the AC current draw through the AC heater (2.7 - 2.9 Amps). The current will be +/- 10% of the control’s display.

Screen No.7-DC Input Voltage

This screen displays the measured DC (decimal point is implied) input voltage to the control.

Figure 11

A. Identifies information screen.
B. The refrigerator control displays the DC input voltage measured by the control over the range of 10.5 to 15.4 VDC. (Figure 11 indicates 12 VDC).
C. BATT will be displayed indicating DC voltage.

To verify:
1. Measure the input DC voltage at the control board. The voltage will be +/- 1.0 VDC of the control’s display.
Screen No.8 - 3-Way Models Only DC Heater Current

This screen displays the measured DC heater current (decimal point is implied).

![Screen No.8 - 3-Way Models Only DC Heater Current](image)

A. Identifies information screen.
B. The control displays the current through the DC heater measured by the control over a range of 9 to 21 amperes. (Figure 12 indicates 16 amps).
C. Indicates BATT (DC heater) mode of operation.

To verify:

Measure DC current through the DC heater. The current will be +/- 10% of the control's display.

Internal Control Information-9100 Series

Screen No. 1 - Input and Output

A - Identifies information screen.
1 - Not Applicable
2 - Not Applicable
3 - All modes of operation. LED on signifies the fresh food compartment door is closed and the interior light is off.
4 - LP GAS mode. LED on signifies a burner flame present at the burner.
5 - AC electric mode, LED on signifies that the power board is supplying AC voltage to power the AC heater.
6 - BATTERY mode, LED on signifies the power board is supplying DC voltage to power the DC heater.
7 - All modes of operation, LED on signifies the power board is supplying DC voltage to power the moisture reduction (divider) heater.
8 - LP GAS mode. LED on signifies the power board is supplying power to the gas valve.
9 - All modes of operation. LED on signifies the power board is supplying DC voltage to activate the interior light.

Screen No. 2
On this screen, the refrigerator control illuminates LED’s which are real time indication of control activity.

A - Identifies information screen.
1 - Not Applicable
2 - Not Applicable
3 - Not Applicable
4 - **ALL modes of operation**, LED on signifies that the control temperature sensing circuit is not satisfied and is calling for cooling.
5 - **AC Electric mode**, LED on signifies that AC voltage is present to AC heater and within specifications (108 VAC min. - 132 VAC max.).
6 - LED on signifies current operating mode is AUTO.
7 - LED on signifies current operating mode is AC electric.
8 - LED on signifies current operating mode is LP GAS.
9 - LED on signifies current operating mode is BATTERY (DC electric).

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Screen No. 3 - Fin Temperature Sensed by Thermistor

The thermistor is mounted on the 11th cooling fin from the right and monitors the refrigerator cabinet temperature.

A - Identifies information screen.
B - The temperature will be displayed in °F on the 9 LED TEMP SET display as shown in Figure 15. Each LED is assigned a number. To determine cooling fin temperature, add numbers above illuminated LED for fin temperature.

**Shown:** 32 + 2 + 1 = 35°F

The following verifies thermistor functionality:
1 - Remove thermistor from fin and immerse thermistor end in ice water. The numerical result (temperature) should be between 29°F and 35°F.
2 - Remove thermistor end from ice water and hold in hand. The temperature should rise.

If temperature does not fall or rise when performing the steps above, replace thermistor.
Screen No. 4 - AC Electric Input Voltage

This screen displays AC input voltage measured by control.

A - Identifies information screen.

B - The control will display the AC input voltage to refrigerator. Each LED is assigned a number. To determine AC input voltage, add numbers above illuminated LED for voltage.

Shown: 64+32+16+8=120 VAC

To verify:

1 - Measure input voltage at receptacle supplying AC voltage to refrigerator. Voltage should be +/- 10 VAC of control display.

2 - Measure output voltage of the control board to AC heater. Voltage should equal input voltage measured in Step 1.

Screen No. 5 - AC Heater Current

This screen displays AC current measured by the control (decimal point implied).

A - Identifies information screen.

B - The control will display the AC heater current measured by control. Each LED is assigned a number. To determine current of AC heater, add numbers above illuminated LED.

Shown: 16+8+4+1=29 or 2.9 amps (decimal point implied)

To verify:

1 - Measure AC current draw through AC heater (2.7-2.9 amps). The current will be +/- 10% of the control display.
Screen No. 6 - DC Input Voltage

This screen displays the DC input voltage as measured by the control.

A - Identifies Information screen.
B - The control displays the DC input voltage to refrigerator. Each LED is assigned a number. To determine DC input voltage, add numbers above illuminated LED for voltage.

Shown: 8+4=12

To verify:
Measure the input DC voltage at control board. The voltage will be +/- 1.0 VDC of the control's display.

Screen No. 7 - DC Heater Current
(3-Way Models Only)

This screen displays DC heater current measured by the control.

A - Identifies information screen.
B - The control displays the measured DC current. Each LED is assigned a number. To determine DC current, add numbers above illuminated LED.

Shown: 16=16 amps

To verify:
Measure the DC current through DC heater. The current should be +/- 10% of the control's display.
Screen No. 8

This screen verifies that the control is able to turn the LED’s off. If any LED remains on, replace power board.

![Figure 20 - Screen 8](image)

Screen No. 9

This screen verifies that all LEDs are functioning. If any LED fails to light, replace either the display panel or the power board. See Section 1 on page 13 to determine which part requires replacing.

![Figure 21 - Screen 9](image)
Diagnosing Cooling Problems

Note: If the refrigerator operates on one heat source but not another, the problem is not the cooling system. Before continuing with this procedure, refer to the diagnostic section. Diagnose the cooling system only when the refrigerator does not cool or cools marginally on both the AC electric and LP Gas modes.

Make Certain the refrigerator owner understands:

• Unlike a home refrigerator, an RV refrigerator requires the foods to be pre-cooled; frozen foods should be pre-frozen before loading the refrigerator. Loading a warm refrigerator with warm food increases the cool down time. Turn the refrigerator on for several hours before loading.
• For best cooling performance, air must be free to circulate within the fresh food compartment. Do not cover the shelves with paper, plastic, etc.
• Reduce frost formation, cover liquids and moist foods. Do not place hot foods in the refrigerator, and do not leave the door open longer than necessary.
• Periodically inspect the ventilation system. Remove obstructions such as bird and squirrel nests, etc.
• Do not use the intake vent area for storage. Storing items will block the air flow needed for cooling performance.
• Place ice cube trays flat on bottom surface of the freezer to make ice.

Off Level Condition

WARNING

Operating refrigerator outside of the cooling system specification of 3 degrees off level side-to-side and 6 degrees off level front-to-back can cause irreparable damage to cooling system and can create a risk for personal injury or property damage. Level vehicle before operating refrigerator.

Insure that refrigerator is operating within cooling systems specifications of 3 degrees off level side-to-side and 6 degrees off level front-to-back. The vehicle may be level but refrigerator may not be because of improper installation.

Installation/Ventilation

Extremely hot days (90 ° or higher) can lead to warmer temperatures in both the freezer and fresh food compartments, especially when air flow across cooling system is restricted. Make sure refrigerator is installed in accordance with Norcold's installation requirements. Refer to Figure 22, the statements below, and "Installation Requirements" manual (provided with each refrigerator).

1. Exhaust vent centered directly over the condenser of refrigerator.
2. Baffle added at top of refrigerator to assist in directing air flow out exhaust vent. 0-1/4" minimum clearance at top of refrigerator.
3. Unrestricted air flow from intake vent to refrigerator absorber coils and from refrigerator absorber coils through condenser and out exhaust vent.
4. 1" maximum clearance at rear of refrigerator.
5. Intake vent installed flush with surface on which the refrigerator is mounted.
6. 1/2" maximum clearance between the vehicle walls and sides of the refrigerator.
Inputs:

Make certain that:

- The AC and DC voltages and the LP Gas supply pressure are within the required specifications. Refer to “Specification” charts on pages 3 and 4.

Checking Door Seals

The door gaskets must seal completely around the entire length of the door. Frequent frost formation or reduced cooling can be indications of air leaks.

To check for proper door seal, lay a long narrow strip of paper between the gasket and the refrigerator. Close the door and withdraw the paper. A frictional drag should be observed. Repeat all around the doors. If the paper does not have a noticeable drag, the gasket is not sealing.

Refrigerant Charge Solution

**WARNING**

Corrosive liquid. Eye or skin contact can cause severe burns. Contents under pressure. Leaking gas can ignite and burn with intense flame. Leaking coolant solution can cause severe burns to the eyes or skin, and can ignite and burn with intense flame. Sodium chromate contains chromium. Certain chromium compounds can cause cancer by inhalation. Do not cut, weld, hammer, drill or bend unit. Do not drain or recharge. Avoid skin and eye contact with liquid contents. Keep away from ignition source if contents are leaking. FIRST AID: Skin or eye contact: Immediately flush eyes or skin with water for a minimum of 15 minutes.

Refrigerant Leaks

The cooling unit must be replaced if:

- A yellow powder is visible at rear of the refrigerator.
- An ammonia odor is detected inside the refrigerator cabinet or at the rear of the refrigerator.

Blocked Cooling System

- Allow the refrigerator to operate for a maximum of 1 hour.
- Check the absorber coils on the cooling system. If the absorber coils "A" are cold and the flue canister "B" is hot to the touch, the cooling unit is blocked and requires replacement.
Component Check-Out Procedure

**AC Heater and DC Heater—Figure 25**

A. Measure resistance through the AC or DC heater using an ohmmeter. The resistance should read:
   1. AC Heater - 40.3 ohms +/- 5%.
   2. DC Heater - .87 ohms +/- 5%.

B. Measure the resistance between each heater lead and the metal case of the heater. If any reading is observed, replace heater.

**Gas Valve—Figure 26**

1. During a trial for ignition, measure for 12 volt DC at the gas valve. If 12 volt DC is not present, check:
   A. Connection of the gas valve wires at the power board. Secure if loose.
   B. Continuity of the gas valve wires. Replace gas valve wires if no continuity.
   C. If 12 volt DC is not present at the gas valve terminals replace power board.
   D. If 12 volt DC is present, replace gas valve.

**Sense/Ignition Electrode Wire—Figure 27**

1. Turn the refrigerator off.
2. Disconnect the sense/ignition electrode wire from the power board.
3. Measure continuity of the sense/ignition electrode wire. If no continuity, replace sense/ignition electrode wire.
4. Check the sense/ignition electrode for a short to ground. Replace the sense/ignition wire if a reading is observed.
Sense/Ignition Electrode Alignment

Figure 28

The alignment of the electrode is to be between 1/8”-3/16” from the top of the burner.

Burner Flame Appearance-Figure 29

A visual check of the burner flame should be made regularly. The flame should be sharp blue with a stable burning appearance. If there is a constant yellow component observed or if the flame appears erratic or unstable, the burner and burner orifice must be cleaned.

Burner Orifice Removal and Cleaning

Figure 29 & 30

1. Turn off the gas at the main tank.
2. Turn the refrigerator off.
3. Remove the screws securing the burner cover and burner box to the refrigerator.
4. Loosen the flare nut and remove the burner tube from the orifice. To prevent damage to the gas line, use two wrenches when loosening the flare nut.
5. Carefully remove the gas tube from the burner.
6. Remove the orifice and clean with alcohol and air pressure (80 psi max)
7. Remove the screw securing the burner to the burner bracket. Remove the burner.
8. Use air pressure to remove dust, spider webs, etc., from inside the burner. Clean the ports of the burner with a brush.
9. Clean and inspect the ignition/sense electrode. Replace if corroded, cracked, or broken.
10. Using air pressure, clean any debris from burner bracket of cooling system.
11. Thread orifice into the burner until finger tight. Tighten additional 1/4 turn with wrench. Thread flare nut to orifice. Do not cross-thread connections. To prevent damage, use two wrenches when tightening.
12. Leak test all fittings using a soapy water solution. Do not use a solution which contains ammonia. Ammonia will attack the brass fittings of the burner and gas valve assemblies. Do not leak test fittings with an open flame.
WARNING Hazardous gas! Carbon Monoxide can cause nausea, fainting, or death. Inadequate ventilation or partial blockage of the refrigerator’s flue can result in increased carbon monoxide emissions when operating in the gas mode. To prevent hazardous levels of Carbon Monoxide, installation must assure complete isolation of the living space of the R.V., and the burner, burner orifice, and the cooling system’s flue tube must be cleaned at least once a year and after all prolonged (seasonal) shut-down periods. Follow Norcold’s Ventilation and Installation recommendations explicitly and refer to the following cleaning procedures.

Procedure for Cleaning the Cooling System Flue

1. Remove refrigerator from its enclosure.
2. When cool to touch, remove heat deflector cap from flue, remove spiral baffle from flue tube.
3. Using a wire brush or fine emery cloth, clean the spiral flue baffle of debris.
5. Re-install spiral flue baffle. Insure spiral flue baffle is securely in place. The spiral flue baffle is required for efficient cooling while operating in gas mode.
Fuse Replacement Procedure

WARNING A circuit overload can result in an electrical fire when incorrectly sized fuses are used. Follow the fuse specifications given below:

1. Turn refrigerator off.
2. Disconnect AC power cord from wall receptacle.
3. Disconnect AC power cord from power board cover (A) at rear of refrigerator.
4. Disconnect 12 volt DC supply wires from power board cover.
5. Remove ignition wire/sense wire from power board cover and pull cover away.
6. Remove three screws which secure power cover and pull cover away.
7. For 3-Way models, disconnect the supply wires from the DC module (B) as shown in Figure 32.
   1. Blue wire from power board connects to terminal #7 of DC module
   2. Red wire from power board connects to terminal #9 of DC module.
   3. Black wire connected to refrigerator chassis connects to terminal #8 of DC module.
   4. Yellow wire of DC heater connects to terminal #6 of DC module.
8. Remove two screws which secure DC module board cover (B) to refrigerator. Pull cover away from refrigerator.
9. Replace a blown fuse with fuse specified by Norcold. (See IMPORTANT under illustration or refer to SPECIFICATION section.

Figure 32

IMPORTANT
- Replace blown fuse with fuse specified by Norcold.
- DC Control Circuit - 3 amp (purple) blade-type automotive
- DC Heater Circuit - 30 amp (green) blade-type automotive
- AC Circuit - 5 amp glass cartridge
- Do not operate refrigerator without the power board cover or the DC module cover.
- Reattach all wires to same location as they were before removed.
All manuals are believed to be released for distribution, and/or in the public domain.

Service manuals provided with the understanding that persons using them are well versed in proper safety practices, and are familiar with basic safety procedures, including, but not limited to safety procedures dealing with 120 volt electricity, high amperage 12 volt circuits an LPG (propane) systems.

If in doubt, consult a professional (better safe than sorry).